

Developing City Infrastructure Ontologies to Support Complex Decision Making

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- > Share experience
- Provide an alternative view
- Provoke thoughts

Urban Infrastructures and Complex Decision Making





Human-centred Artificial Intelligence



Building intelligent systems that help people do things better: take decisions in complex settings, preserve knowledge, learn from experience, and change behaviour



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Modelling Human Conceptual Structures

Knowledge Models (ontologies) Intelligent Interactive Systems

Personalisation (nudges)

Modelling Individuals or Groups

User/Group Models (dialogue / analytics)



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EU AI Act Regulation (EU) 2024/1689





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adequate risk assessment and mitigation
 appropriate human oversight
 traceability of results

Street Works: Complex Decision Making





Street Works: Complex Decision Making



Street works are second highest concern of residents and businesses 2.2 million reinstatements per year 30% fail to meet the two year legal performance criteria Direct costs to local authorities are about £50m per year 17% reduction in the lifetime of a road Annual highway maintenance £2.5Bpa Annual carriageway maintenance £1.45Bpa Time Compensation claims £0.95Bpa Potholes 1.5m Money Utility openings 1.4m Safety

Street Works: Complex Decision Making





A Decision Support System to Proactively Manage Street works



System Architecture





System Architecture





Stakeholder Engagement: Challenges





System of Systems Knowledge-driven Approach



Lack of a unified decision approach – there is no one authority to plan and manage underground space, dependencies between assets are easily overlooked.

Lack and dispersion of knowledge about asset managemen – often in the form of 'tacit knowledge' developed with extensive experience, new approaches not embedded into routine practice.

Lack of a holistic costs analysis – impact on other assets, as well as economic, environmental and societal impact.

Stakeholder Engagement: Interdependencies





Interdependencies between Ontologies





- 1. The model should provide a vocabulary covering various properties and processes of different infrastructure assets (e.g., the ground, roads and water pipes), as well as some terminologies for describing the <u>natural environment</u> and <u>human activities</u> which have close relationships with infrastructure assets.
- For an individual infrastructure asset, the model should represent relationships between its properties and processes. For example, soil water content affects soil strength.
- The model should represent relationships between properties and processes of <u>different</u> infrastructure assets. For example, pipe cracking is affected by soil deformation.
- 4. The model should represent how properties and processes of infrastructure assets affect and are affected by the natural environment and human activities. For example, soil water content is affected by evapotranspiration, and traffic affects soil deformation.

Infrastructure Assets





Properties and Processes





Properties and Processes





Defining Properties

Categories and priorities of ground properties. The letters *P*, *C*, *M*, *K* stand for *Physical*, *Compositional*, *Mechanical*, *Chemical*, respectively, referring to the corresponding categories defined in the concept hierarchy of *GroundProperty*. Properties with lower numbers in the column 'Priority' have higher priorities, e. g., 1 means the highest priority.

	Ground Property	Priority	Category
1	GroundWaterContent	1	Р
2	GroundPorosity	1	Р
3	GroundClayMineralogy	1	С
40	GroundFabric	2	С
41	GroundOrganicMatterContent	2	С
42	GroundThermalConductivity	2	Μ
56	GroundAirContent	3	С
57	GroundOxygenConcentration	3	К
58	GroundBufferingCapacity	3	K
			···



Using Asset Property and Asset Process, we defined all Assets:

- Ground
- Road
- Buried asset (restricted to water pipes only)

Defining Dependencies



_	A	В	CI	DE	F	G	H	1	1	K	L	M	N C	P	Q	R	S	T	U	V	W	XI	(Z	AA	AB	AC	AD A	EA	FAG	AH	AI	AJA	AK A	LA	AN	AO	AP	AQ	AR	AS	ATA	UA	V
3	RoadDoometry	Priority/Importance	RoadSurfaceProperty	RoadLocation	RoadLength	RoadWidth	RoadSurfaceType	RoadSurfaceMaterialType	RoadRutDepth	Road SurfaceDeflectedShape	RoadDeflection	RoadRoughness	RoadTextureDepth	Poord Brodillo1 Incomments	Road ProfileEvenness	RoadSurfaceStrength	RoadSurfaceDensity	RoadSurfaceThickness	RoadSkiddingResistance	RoadSurfaceStiffness	RoadBinderProperty	RoadBinderMaterialType	HoadBinderParticleSizeUIsTrbution RoadBinderWorldContent	RoadBinderThickness	RoadBinderDensity	RoadBinderStiffness	RoadBinderStrength	koadbaseProperty	Road Base Particle Size Distribution	RoadBaseVoidContent	RoadBaseWaterContent	RoadBase Thickness	RoadBaseDensity	RoadBaseStiffness BroatBaseStrength	Providente Property	RoadSubBaseMaterialType	Road SubBase Particle Size Distribution	RoadSubBaseVoidContent	Road SubBase Water Content	Road Sub Base Thickness	RoadSubBaseDensity	RoadSubBaseStiffness	Road SubBase Strength
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б	RoadGeometry	Geometry and Type (Key	N		N	N	N	N	NI	NI	NN	N	N	N	N	N	N	N	N	N	N	N	N	N	N	NI	N	N	N	N	N	N N	4 N	N		N	N	N	N	NI	N N	I N	
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9	RoadSurfaceType		N	N	N	N		Y	Y Y	YY	YY	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N	N	NN	A N	N	_	N	N	N	N	NI	N N	I N	5
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11	RoadRutDepth	Gunade geomeny (Grindany	N	N	N	N N		N	N. I	N N	N	6																															
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14	RoadRoughness	case of utility repairs, is governed	N	N	N	N	N	N	N	Y Y	Y	N	N	N	N	N	N	N	N	N	N	I N	N	N	N	NI	N	N	N	N	N I	N N	4 N	N	-	N	N	N	N	NI	N N	I N	11
15	RoadTextureDepth	by law. Should be used as the	N	N	N	N	N	N	N	Y Y	YY	1	N	Y	Y	N	N	N	Y	N	N	I N	N	N	N	NI	N	N	N	N	NI	NN	N N	N	-	N	N	N	N	N I	N N	N	1
16	RoadTexture	criteria to assess the effect the	N	N	N	N	N	N	N	Y 1	r 7	N		Y	Y	N	N	N	Y	N	N	I N	N	N	N	N	N	N	N	N	N	N N	A N	N	_	N	N	N	N	N P	N N	N	71
17	RoadProfileUnevenness	performance of a road. It should	N	N	N	N	N	N	N I	NI	NY	Y	Y		Y	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	N	N N	4 N	N	-	N	N	N	N	NI	N N	N	71
18	RoadProfileEvenness	be possible to refine the list and	N	N	N	N	N	N	NI	N	NY	Y	Y	Y		N	N	N	Y	N	N	I N	N	N	N	N	N	N	N	N	N	N N	4 N	N		N	N	N	N	NI	N N	I N	21
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20	RoadSurfaceDensity	Surfacing properties (These are	N	N	N	N	N	N	Y I	Y Y	YY	Y	Y	Y	Y	Y		N	Y	Y	N	I N	N	N	N	NI	N	N	N	N	NI	NN	4 N	N	T	N	N	N	N	N I	N N	N	
21	RoadSurfaceThickness	critical from a safety point of view	N	N	N	N	N	N	NI	N	N N	1. N	N	N	N	N	N		N	N	N	N	N	N	N	N	N	N	N	N	N 1	NN	N N	N	-	N	N	N	N	NI	N N	N	
22	RoadSkiddingResistance	and to prevent surface	N				N	N	N	N	N	N	N	N	N	N	N	N	N N	A N	N	-	N	N	N	N	NI	N N	N														
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24	RoadBinderProperty																						-											1	1								
25	RoadBinderMaterialType		N	N	N	N	Y	N	Y I	Y 3	YY	Y	Y	Y	Y	Y	Y	Y	N	Y		Y	Y	Y	Y	Y	Y	N	N	N	N	N N	4 N	N	-	N	N	N	N	N I	N N	N	6
26	RoadBinderParticleSizeDistribution	Classification properties	N	N	N	N	Y	N	Y Y	Y 1	Y Y	r Y	Y	Y	Y	Y	Y	Y	N	Y	N	1	Y	N	Y	Y	Y	N	N	N	NI	N N	4 N	N	-	N	N	N	N	NI	N N	N	
27	RoadBinderVoidContent	(Specification to achieve required	N	N	N	N	Y	N	Y I	Y 1	YY	Y	Y	Y	Y	Y	Y	N	N	Y	N	I N		N	Y	Y	Y	N	N	N	N I	N N	4 N	N	-	N	N	N	N	N I	N N	N	6
28	RoadBinderThickness	composition and properties)	N	N	N	N	Y	N	Y Y	Y Y	YY	Y	Y	Y	Y	Y	Y	N	N	Y	N	N	N		N	Y I	4	N	N	N	NI	N N	N N	N	-	N	N	N	N	NI	N N	I N	71
29	RoadBinderDensity		N	N	N	N	Y	N	Y I	Y Y	Y 1	Y	Y	Y	Y	Y	Y	N	N	Y	N	I N	N	N	10	Y I	1	N	N	N	N	N N	A N	N	-	N	N	N	N	N P	N N	N	71
30	RoadBinderStiffness	Mechanical properties (govern	N	N	N	N	Y	N	Ý I	Ý Y	YY	Y	Y	Y	Y	Ŷ	Ŷ	N	N	Y	N	N	N	N	N	1	N	N	N	N	NI	NN	A N	N		N	N	N	N	NI	N N	N	17
31	RoadBinderStrength	performance of road)	N	N	N	N	Y	N	Y I	Y Y	Y Y	Y	Y	Y	Y	Y	Y	N	N	Y	N	I N	N	N	N	N		N	N	N	N	N N	4 N	N		N	N	N	N	N. P	N N	N	1
32	RoadBaseProperty			-	1			-								1		-				-		1					-	T		-		-	-	T			1	-		-	11
33	RoadBaseMaterialType		N	N	N	N	N	N	Y Y	Y	YY	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N I	N		Y	Y	N	4 4	Y	Y		N	N	N	N	NI	N N	N	
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35	RoadBaseVoidContent	Classification properties	N	N	N	N	N	N	Y	Y	Y Y	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	1	Y I	N N	Y	Y		N	N	N	N	NI	N N	N	
36	RoadBaseWaterContent	(specification to achieve required composition and properties)	N	N	N	N	N	N	Y	YY	YY	Y	Y	Y	Y	Ν	N	N	N	N	N	I N	N	N	N	N	N	N	N	N	1	NY	Y	Y		N	Ν	N	N	N I	N N	I N	

Defining Dependencies



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11	RoadRutDepth	important because this is what	1	N N	N	N	IN																										-	• N	_	N	N	NN	I N	N	N	N
12	RoadSurfaceDeflectedShape	affects the user's view c.																															NN	N N		N	N	NN	4 N	N	N	N
13	RoadDeflection	quality of the road; and in the								1		_ 1		. ~		_ .	~ "	~ 14		_		b								1	N	N	NN	N N		N	N	NN	I N	N	N	N
14	RoadRoughness	case of utility repairs, is governe.								TE	ЭĽ	21	1	/ –	2	21	OI	ЭГ	\mathbf{O}	А	C	Π.	_						N	N	N	NI	NN	N N	_	N	N	NN	I N	N	N	N
15	RoadTextureDepth	by law. Should be used as the									_			~~~	· `	~[<u> </u>	<u> </u>	~	9	<u> </u>		,						Y	N	N	N I	NN	N N		N	N	NN	I N	N	N	N
16	RoadTexture	criteria to assess the effect the								~												~								N	N	N	N N	N N		N	N	NN	I N	N	N	N
17	RoadProfileUnevenness	he possible to refine the list and	1	N						5		11		rs	2	1	וב	10	r	2	\cap	t.									N	N I	N P	N N		N	N	NN	I N	N	N	N
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24	RoadBinderProperty																											10				_									1	
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26	RoadBinderParticleSizeDistribution	Classification properties																		-					Y	Y	۴	N	N	N	N	NI	NN	N N	_	N	N	NN	I N	N	N	N
27	RoadBinderVoidContent	(Specification to achieve required																			N	-			Y .	Y	٢	N	N	N	N	N	NN	N N		N	N	NN	I N	N	N	N
28	RoadBinderThickness	composition and properties)																			N	N	N			Y '	Y	N	N	N	N	N	NN	N N	_	N	N	NN	I N	N	N	N
29	RoadBinderDensity															2			1		N	N	N	N		Y	Y.	N	N	N	N	N	NN	N N	_	N	N	NN	N	N	N	N
30	RoadBinderStiffness	Mechanical properties (govern		1							da				h.	1	1		- 0		N	N	N	N	N	1	N	N	N	N	N	N	N	N	_	N	N	NN	N	N	N	N
31	RoadBinderStrength	performance of road)	1	N N	N	N					Y			A	Y	Ŷ	Y	N			N	N	N	N	N	N	-	N	N	N	N	NI	N	N	_	N	N	NN	I N	N	N	N
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34	ReadBaseVoidContent	Classification properties	-	N	N	N		1	5	L Y	1	1	1	1	5	NI NI	N	N 1	N P		N	N	N	N	N	N I	N	N		N	N	N			-	N	N	N N	N	N	N	N
35	RoadBaseVoidContent	(Specification to achieve required	-	N N	N	N		4	5	r r	Y	. Š.	1	1	1	N	N	N	N P	N I	N	N	N	N	N	N	N	N	N	-	τ	N			_	N	N	N N	N	N	N	N
30	RoadbaseWaterContent	composition and properties)		N N	N	N		N	1	ΥY	Y	Y	Ŷ	Y	1	N	N	N I	N P	4	N	N	N	N	N	N	N	N	N	N		N	r)	r 7		N	N	NN	N	N	N	N

Defining Human Activity and Environment



Utilised concepts from SWEET

Semantic Web for Earth and Environment Technology Ontology

Last uploaded: July 14, 2022

Summary	Classes	Properties	Notes	Mappings	Widgets
Details					
Acronym	SWEET				
Visibility	Public				
Description	The Semantic W 6000 concepts of space, science, t (macro-scale ec Human Activitie Propulsion Labs	/eb for Earth and organized in 200 time, data), Realn ological and phy es (Decision, Com s under Rob Rask	Environmer ontologies n (Ocean, La sical), Proce merce, Juris in, SWEET is	ntal Terminology represented in O and Surface, Terre sses (micro-scale diction, Environn now officially un	is a mature foundational ontology that contains over WL. Top level concepts include Representation (math, strial Hydroshere, Atmosphere, etc.), Phenomena physical, biological, chemical, and mathematical), mental, Research). Originally developed by NASA Jet ider the governance of the ESIP foundation.
Status	Production				
Format	OWL				
Contact	ESIP Semantic T	eam, esip-seman	ticweb@list	s.esipfed.org.	

Overview of the ATU Ontology





Overview of the ATU Ontology



	Classes	Axioms
Ground Ontology	110	3,337
Road Ontology	110	4,545
Water Pipe Ontology	66	894
Human Activity Ontology	55	140
Method Ontology	78	269
Investigation Ontology	45	183
Phenomena Ontology	178	382
ATU Ontology	620	10,117

Lessons Learnt from Ontology Development



Stakeholders (engineers in our case) bring a wealth of domain knowledge – tacit knowledge

Keep it simple and agree on the core concepts – e.g. **properties and processes**

Spreadsheets seen as a 'natural' way to define concepts and dependencies – **iterative approach**

Lessons Learnt from Ontology Development



Stakeholders (engineers in our case) bring a wealth of domain knowledge – tacit knowledge

Keep it simple and agree on the core concepts – e.g. **properties and processes**

Spreadsheets seen as a 'natural' way to define concepts and dependencies – **iterative approach** Expert availability – think broadly and creatively

Extendibility is crucial – embed in design

Slow process, experts often lost in detail or changing their opinions – **patience**

Tacit knowledge is hard to articulate- link to data

S

System Architecture





Starting from Triggers and Deriving Consequences





Starting from Triggers and Deriving Consequences





Integrating in the Decision Support System





Defining Rules



Conclusions of many rules are only (very) likely rather than definite.

```
If Pipe Leak is small
then[Very Likely]
Soil Wetting increased
```

How to represent likelihoods?

- Unable to obtain quantitative probabilities (e.g. 0.9)
- Preferred linguistic terms:

Defining Rules



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How to represent likelihoods?

- Unable to obtain quantitative probabilities (e.g. 0.9)
- Preferred linguistic terms:

Confidence level	Definition
Definite (D)	100% sure that E will happen
Very likely (V)	not 100% but only rarely will E not happen
Likely (L)	E happens more than 50% of the time but it
	is not surprising if E does not happen
Unlikely (U)	E happens less than 50% of the time but it
	is not surprising if E happens
Very unlikely (VU)	not 0% chance of E happening but it will
	happen rarely
Impossible (1)	E never happens

Defining Rules



Conclusions of many rules are only (very) likely rather than definite.



Preferred linguistic terms:

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	is not surprising if E happens
Very unlikely (VU)	not 0% chance of E happening but it will
	happen rarely
Impossible (1)	E never happens

Example: Inferred Consequences





and qualitative uncertainty-based reasoning, Expert Systems With Applications, 2020

Putting it all Together: ATU Decision Support System





ATU Decision Support System: The User Reports a Trigger



lease click on map to select trigger location or type in	apport system. Reporting Th	33010	HumanActivity_ConstructionWorks
ostcode: (Lontitude = -2.5549, Latitude = 53.5078)	 (* Select a file) 		HumanActivity_TrafficFlow NaturalDhenomena_Drought
Remove marker	Trigger type (*):		NaturalPhenomena Earthquake
	Observation_RoadObservation_Cracks	•	NaturalPhenomena_ExtremeTemperatures
Y Duster G	Road Cracking Width (mm):	Road Cracking Depth (mm):	NaturalPhenomena_Freezing NaturalPhenomena_Rainfall Observation_CobioObservation
Gasgow	Road Cracking Length (mm):	Road Cracking Angle (degree):	Observation_GroundObservation_ManMadeHazard_MineCollapse Observation_GroundObservation_ManMadeHazard_SeverCollapse Observation_GroundObservation_ManMadeHazard_TunnelCollapse
Newcaste upsted, Kingdom Sundersing	Trigger value (*):	Reporter source: expertise:	Observation_GroundObservation_NaturalGeoHazard_GroundMovemen Observation_GroundObservation_NaturalGeoHazard_SurfaceErosion Observation_RoadObservation_Cracks
Great Britain	Reference:	Reporter source: phone:	Observation_RoadObservation_Potholes Observation_RoadObservation_RoadDeformation
Bradhod ^{Prote}	Reporter(*):	Description:	Observation_RoadObservation_Ruting Observation_RoadObservation_Ruting Observation_RoadObservation_StandingWater
Liverpool Notingham	Location: from map Time (*):		Observation_SeverObservation_LossOfWater Observation_SeverObservation_SignsOfCollapse Observation_WaterPipeObservation_ChangeInChemistry
Hord Witten Birminigham (ngastu) Norwech Worreszer Cambridge	2017-12-13 12:10:41 • Duration: start time (optional):		Observation_WaterPipeObservation_DiscolouredWater Observation_WaterPipeObservation_LossOfPressure
Gaurevier Oxford Swinness Cardett	Duration: end time (optional):		Observation_waterPipeObservation_NetWorkCapacity Observation_WaterPipeObservation_SurfaceWater PeriodicReview_AnnualMaintenance
Exetter Southampton Brighton Dunkmourt		Photo: Choose file No file chosen	PeriodicReview_EndOfLifeReplacement PeriodicReview_UpdateReplacement Policy_InternalPolicyChanges
Pyrnouth	[A second		Policy_RegulationPolicyChanges

ATU Decision Support System: Underground Utilities Detected





Id	<u>Utility type</u>	Sub Type	<u>State</u>	Date Installed	<u>Owner</u>	Material	<u>Voltage /</u> Pressure	Depth (Mm)	Source	Size (
203	water pipe	Distribution Main - PressurisedMain	operation	1997	united utilities	Polyethylene	-		desktop- survey	900
192	water pipe	Distribution Main - PressurisedMain	operation	1932	united utilities	cast iron	-		desktop- survey	101.6

ATU Decision Support System: Nearby Services Detected



> Nearby services:

The blue region indicates the area which can be accessed in 10 minutes by driving from the trigger. The nearby services within 2km are displayed by coloured marks. Red marks: bank; Yellow marks: hospital; Blue marks: schools.



> There are 32 banks around the trigger, the area is close to city center.

· Direct distance: as the crow flies (straight line between two points);

· Routing distance: the shortest routing distance along road by driving.

ID	Service	Name	Direct_Distance (Km)	Routing Distance (Km)
10639	university	Manchester Business School	1.254	2.0916
10675	university	MMU 70 Oxford Street	1.6293	2.2092
10677	university	University of Law	1.59	2.2074
10652	school		1.2393	2.5913
10661	school	Instituto Cervantes	2.6441	3.2483
10649	school	Berlitz Language Centre	1.3161	1.9325
10651	school		2.3197	3.2785
10660	kindergarten	-	2.5618	2.9568
10641	hospital	Cornerstone Centre	2.9858	3.9
10638	hospital	Boundary Medical Centre	1.5953	2.0113

ATU Decision Support System: Potential Consequences



You're le	ooking at the Potentia	Consequence L	ist view!		20.1201		
Version	Consequence	Confidence Vector	Severity	Likelihood	missingFacts	Given Missing Facts	Type
1	SolubleRockCavitiesEormation	<vu=00, l="00,<br" u="00,">V=00></vu=00,>	Critical	definite	1	[PipeLeaking Active', 'PipeLeakingRate Severe', 'Subgrade SolubleRock']	Ground
1	RoadCracking	<vu=00, l="01,<br" u="00,">V=02></vu=00,>	Critical	likely	1	['PipeLeaking Active', 'PipeLeakingRate Severe', 'TrafficLoad Active', 'Subgrade Sand']	Road
1	Damage ToProperty	<vu=00, l="08,<br" u="00,">V=02></vu=00,>	Critical	likely	1	[PipeLeaking Active', 'PipeLeakingRate Severe', 'TrafficLoad Active', 'RoadType A', 'Subgrade SolubleRock']	Social/Economic
1	SuddenRoadCollapse	<vu=00, l="07,<br" u="00,">V=02></vu=00,>	Catastrophic	likely	1	['PipeLeaking Active', 'PipeLeakingRate Severe', 'TrafficLoad Active', 'Subgrade SolubleRock']	Road
1	LossOfUtilityService	<vu=00, l="01,<br" u="00,">V=03></vu=00,>	Critical	likely	1	[PipeLeaking Active', 'PipeLeakingRate Severe', 'TrafficLoad Active', 'Subgrade SolubleRock']	Social/Economic

ATU Decision Support System: Consequences and Impact



\$ \$P 1

C ③ localhost:8000/triggerowl/3/consequences/



Lessons Learnt from ATU System Development

Scenarios illustrate Functionality and enable engagement – prototype early

Uncertainty is inevitable and stakeholders should understand – intuitive approach

There is plenty of available data – **location links data**

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Lessons Learnt from ATU System Development



Scenarios illustrate Functionality and enable engagement – prototype early

Uncertainty is inevitable and stakeholders should understand – **intuitive approach**

There is plenty of available data – **location links data**

Uncertainty validation by humans is hard – data-driven approach

Understand what decisions are being made – flexible / 'open-minded'

Many data would be unavailable – creative ways to exploit 'missing data'



Take Home Message: Human-in-the-loop



EU AI Act

- adequate risk assessment and mitigation
- > appropriate human oversight
- traceability of results

Stakeholder engagement from the start

Holistic models – link knowledge and data

Use data to validate/tune knowledge models

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